



GIFT CARD

COMMUNITY
FUNDRAISING



GENERAL GIFT CARD FAQ'S

Where can I use my Saskatoon Co-op Gift Card?

Gift Cards are accepted at all Saskatoon, Martensville, Warman, Colonsay, Watrous, Hepburn, Rosthern, Dalmeny, Waldheim and Vonda locations, as well as many participating Co-op locations in Western Canada. If you are looking to use your Gift Card at locations other than the Saskatoon Co-op trading area, please contact that location directly.

How do I get in contact with a representative about Gift Cards?

Our main source of contact is GiftCard@saskatooncoop.ca.

We will respond as soon as we are available. Our email is not monitored during the evenings, weekends or statutory holidays.

How do I check my Gift Card balance?

A cashier at your nearest Co-op will be happy to check the balance on your card.

What is the maximum amount I can purchase at one of your locations?

Anything under the value of \$999.99, with a maximum of 10 gift cards. Anything over should be sold through our Gift Card Program at our Administration Building.

How do I purchase Gift Cards in bulk for a company order?

Saskatoon Co-op Gift Cards can be purchased by sending an order form to GiftCard@saskatooncoop.ca

Do I get a discount for a company bulk order?

Our discount for bulk orders are:

0% discount on orders less than \$499

2.5% discount on orders between \$500-999

5% on orders over \$1000 to a maximum of \$20,000.

Discounts for bulk orders are for companies only and are **not** available through our locations. Discounts are only available through our Administration Gift Card program by emailing the order form to GiftCard@saskatooncoop.ca. We **do not** accept personal cheques or credit card as payment when receiving the discount.

What denominations are available for purchase?

Gift Cards are available in any denomination up to \$1,000.

Will I receive equity/patronage when purchasing a Saskatoon Co-op Gift Card?

No, patronage is only received at the time of redemption of Gift Cards.

What are my payment options for bulk orders?

Online Bill Payment, Certified Cheque, Debit or Cash. Certified Cheque, Debit, and Cash can be accepted at the time of pick-up. Personal cheques are not accepted.

Credit cards can only be accepted if the order is not discounted, and can only be taken by chip & PIN. We do not take credit cards over the phone. Confirmation of online bill payment through our credit department can take up 24-72 business hours depending on who you bank with.

Where do I pick up my bulk Gift Card order?

Gift Card orders can be picked up at our Administration Building, 503 Wellman Crescent Monday-Friday 9 am-4 pm. We are closed weekends and statutory holidays.

What if my Gift Card is lost or stolen?

Treat Gift Cards like cash, we are not responsible for any lost or stolen Gift Cards. If you have the full card number, you can email GiftCard@saskatooncoop.ca to see if there is an outstanding balance on the card. We can then deactivate the card and reissue a new one with the outstanding balance. Gift Card numbers may be able to be tracked if you can provide a receipt of the day the card was activated. However it is not the responsibly of the Saskatoon Co-op to provide a receipt greater than 60 days.